



Our Mission: *Feel like family while you're our guest.*

Job Title: Tasting Room Server	FLSA Status: Part-Time; Non-Exempt
Department: Front of House	Pay Rate: \$16.28/hr
Reports To: Tasting Room Manager	Location: Yellowhawk Resort

About Us: Discover Yellowhawk, a resort and sparkling winery in Walla Walla, WA. This 84-acre hilltop retreat in the heart of Washington wine country inspires with expansive views of rolling wheat fields, lush vineyards and farmland, and the sun shining atop the Blue Mountains. As you enter the gate and wind up the drive, your shoulders relax, spirits rise, and perspectives change as we begin to escape and engage.

Fulfilling the position of a Yellowhawk Resort server requires in-depth knowledge in food, beverage and wine as well as experience with the skills necessary to execute their service. Keen service, salesmanship, and prioritization of tasks, with a strict focus on meeting and exceeding the needs of the guest, is a must. Candidates must have the ability to accurately receive and enter food and beverage orders through the given POS system and must possess knowledge of fine-dining coursing with appropriate and timely steps of service. Efficiency in cash handling and payment processing are requirements. A server with Yellowhawk is responsible for 3-4 tables (as determined by management) and is lead in coordinating the needs of a section and communicating with front and back-of-the house. These duties are to be fulfilled while following Yellowhawk's steps of service and striving toward guest satisfaction, retention, and loyalty through prompt and courteous service.

Benefits:

- Competitive wages
- Growth potential
- Family meals
- Employee dining discount
- Medical (25+ hours/week)
- Dental (25+ hours/week)
- Vision (25+ hours/week)
- Employee Assistance Program (EAP) (all employees)
- 401k (one year of service, and age 21)
- Sick Leave

We are closed (without pay) Monday – Thursday.

Tasting Room hours (Winter):

- Friday – Sunday 11-4pm

Tasting Room hours (Summer):

- Friday 11-4pm
- Saturday & Sunday 9-4pm

Compensation: During the 2-week training period, and for certain limited activities thereafter (e.g., set-up for buy-outs, company meetings) you will get the applicable minimum wage for your location: \$16.28/hr. After training, the pay range is the minimum wage for your location \$16.28 to \$45/hour, which is calculated by a variable base amount per hour (ranging from \$1 to \$16.28/hour) plus 15% commission on your individual gross sales (gross sales less comps), which is paid 100% to you and not shared with support staff, plus any voluntary tips or gratuities (“bumps”) paid at the guests’ discretion, which are also paid entirely to you.* The average earnings, including commissions and bumps, are approximately \$22-\$45/hour; however, this rate is based on your gross sales and bumps, and as such may vary and is not guaranteed.

In the unlikely event the base rate + commissions in a workweek do not meet or exceed the minimum wage, a server will be paid at least the location-specific minimum wage \$16.28/hr.